



User Manual

Renewal of Seafarer's license

V 1.0

2025

1. Open MOEI website: <https://www.moei.gov.ae>
2. From the home page, go to Services Directory, choose the category “MaritimeTransportation services” Then select the Sub category “. you can view the service Info or start the service immediately by clicking on Start Button



Home Services Media Center Knowledge Center Digital Participation Open Data About Ministry Ask MOEI



Our services are at your fingertips 24/7

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GO DIGITAL

Search by a service keyword

<p><u>Modify data of port statement of compliance</u></p> <p>Service will be provided in case if there is any updated data or modifications on port statement of...</p> <p>Start Service → </p>	<p><u>Modify of small boat driving license data</u></p> <p>This service allows the customer to issue an amendment to a boat driver's license in all categories.</p> <p>Start Service → </p>	<p><u>No objection request for 21 days extension for foreign visiting vessels</u></p> <p>Issuing No objection request for visited foreign vessel to stay in UAE ports and territorial waters for 21...</p> <p>Start Service → </p>	<p><u>Renewal of Seafarer's License</u></p> <p>This service allows the customer to renew Seafarer's licenses to work on board ships.</p> <p>Start Service → </p>
<p><u>Renewal of small boat driving license</u></p> <p>This service allows customers to renew their boat driving licenses of all categories in all emirates of the...</p> <p>Start Service → </p>	<p><u>Replacement for a lost or damaged navigation license for commercial ship</u></p> <p>This service allows the customers issuing of a replacement for a lost or damaged navigation license for...</p> <p>Start Service → </p>	<p><u>Replacement for a lost or damaged pleasure boat deletion</u></p> <p>This service allows the customers to obtain replacement of lost or damaged deletion certificate of a...</p> <p>Start Service → </p>	<p><u>Replacement for a lost or damaged pleasure boat registration</u></p> <p>This service allows customers to issue a replacement for a lost or damaged pleasure boat registration...</p> <p>Start Service → </p>

3. Then it will redirect you to the Login page, you can login using UAE PASS.

Sign in to your account

 **Sign in with UAE PASS**

A single trusted digital identity for all citizens, residents and visitors.

For more information please check the user manual from [Here](#)

4. Search the License Number and Select .

Renewal of Seafarer's License

License No *

 Search

5. Fill the application Information.

Renewal of Seafarer's License



Service User Guide (pdf 1.19 MB)

Seafarer Information

Registration Centre *

Abu Dhabi Centre

Profession

Operation Area

Name of Candidate in English

Name of Candidate in Arabic

Date of Birth

Passport No *

Passport Issue Place *

P

you can write (Arabic Or English) language

Passport Issue Date *

22/04/2010

Passport Expiry Date *

22/04/2020

Emirates ID No

Please Add Emirates ID No

794-xxxx-xxxxxx-x

Emirates ID Issue Date

Please Add Emirates ID Issue Date

Emirates ID Expiry Date

Please Add Emirates ID Expiry Date

Nationality

India

Gender *

Male
 Female

Mobile No

Only numbers are allowed

Email

Please Add Email

Address

Please Add Address



Form Completion

Save and Continue Later

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Renewal of Seafarer's License



100%
Form Completion

 Service User Guide (pdf 1.19 MB) 

License Info

Company Name *

 Save and Continue Later  Previous  Next  Back

Renewal of Seafarer's License



0%
Form Completion

 Service User Guide (pdf 1.19 MB) 

Vessel Info

 All Company's Vessels

Vessel Name *

Registration No *

Port Of Registration *

 Save and Continue Later  Previous  Next  Back

6. Upload the needed documents.

Renewal of Seafarer's License

Service User Guide (pdf 1.19 MB)

Upload Attachments

A155146996171024.jpg 33.3 KB
 Select or drag and drop files here
(jpg,jpeg,png,bmp,gif,pdf) extensions are allowed with maximum 1 file(s) and up to 2 MB of size.

A copy of the passport (and residence if working in the territorial waters)

Select or drag and drop files here
(jpg,jpeg,png,bmp,gif,pdf) extensions are allowed with maximum 4 file(s) and up to 4 MB of size.

60170d0.PNG 146 KB

A copy of the mandatory certificates

Select or drag and drop files here
(jpg,jpeg,png,bmp,gif,pdf) extensions are allowed with maximum 4 file(s) and up to 4 MB of size.

4162b8cc.PNG 146 KB

A copy of the navigation license

Select or drag and drop files here
(jpg,jpeg,png,bmp,gif,pdf) extensions are allowed with maximum 4 file(s) and up to 4 MB of size.

e4106302.PNG 146 KB

Copy of seafarer certificates as applicable

Select or drag and drop files here
(jpg,jpeg,png,bmp,gif,pdf) extensions are allowed with maximum 4 file(s) and up to 4 MB of size.

93651717.PNG 146 KB

Seafarer medical fitness certificate

Select or drag and drop files here
(jpg,jpeg,png,bmp,gif,pdf) extensions are allowed with maximum 4 file(s) and up to 4 MB of size.

b7c56e83.PNG 146 KB

100%

Form Completion

Save and Continue Later

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7. Submit the request by click on “Submit“.

Renewal of Seafarer's License

100%
Form Completion

Service User Guide (pdf 1.19 MB)

Submit and Finish

Comments

Please Add Comments

I, the applicant, hereby declare that all the information and documents provided for this transaction are correct; and if they are proven incorrect or there is any tampering or forgery in them, the Ministry has the right to take the necessary legal measures regarding this *

Save and Continue Later

Previous

Submit

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8. Fill the satisfaction survey about the eService, when the following pop-up shows up:

United Arab Emirates

نابض المتعامل
CUSTOMER PULSE
English

Customer Pulse Survey

Overall, how satisfied are you about the service? *

Extremely Dissatisfied

Extremely Satisfied

Next



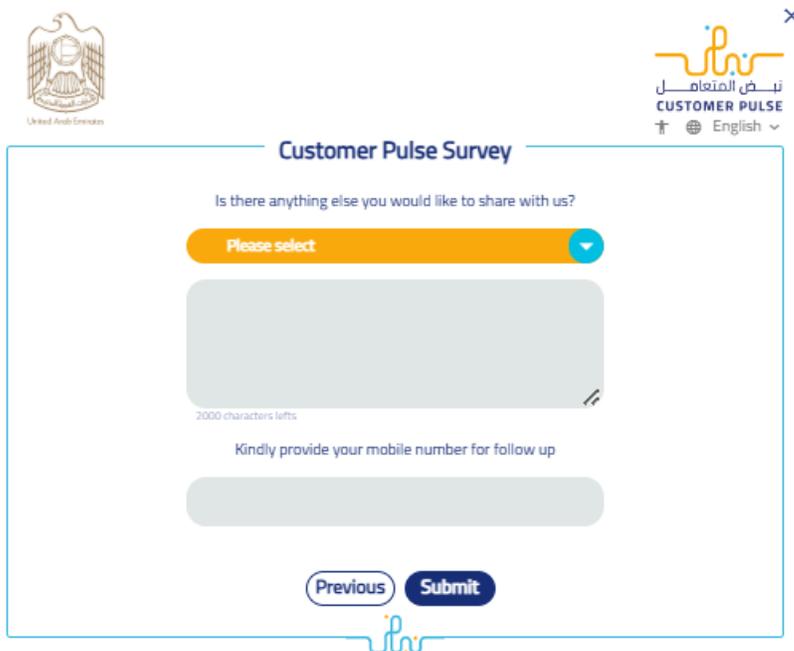
Customer Pulse Survey

**Based on your experience in getting the service.
To what extent do you agree on the following
statements?**

	Extremely Disagree	Disagree	Somewhat Disagree	Neutral	Somewhat Agree	Agree	Extremely Agree
Ease of using UAE Pass	☆	☆	☆	☆	☆	☆	☆
Service information was clear and accurate	☆	☆	☆	☆	☆	☆	☆
I was able to access the service through the website easily	☆	☆	☆	☆	☆	☆	☆
The service application procedures were easy	☆	☆	☆	☆	☆	☆	☆
Payment options were easy and error-free	☆	☆	☆	☆	☆	☆	☆
I was able to track my service status and get updates	☆	☆	☆	☆	☆	☆	☆
The time to complete the service was as per my expectations	☆	☆	☆	☆	☆	☆	☆
There were no obstacles or technical issues while using the website	☆	☆	☆	☆	☆	☆	☆
Availability of Online Support	☆	☆	☆	☆	☆	☆	☆
I was proactively notified or reminded to apply for the service	☆	☆	☆	☆	☆	☆	☆
My documents & Information were available and there was no need to upload them again	☆	☆	☆	☆	☆	☆	☆

Previous **Next**





Customer Pulse Survey

Is there anything else you would like to share with us?

Please select

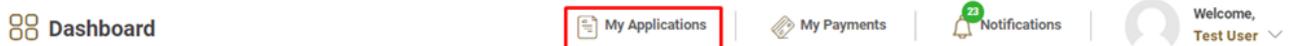
2000 characters lefts

Kindly provide your mobile number for follow up

Previous Submit

11. After the application is approved by the ministry, you will receive the Certificate automatically via email. However, you can also view and download the certificate from the end user dashboard through Request Status boxes Or My Application:

a. Click on the My Application as shown in the image below



b. for searching/filtering the requests based on Reference Number/Request Date/Service Name/Request Status:

 **My Applications**

Services by Category

Maritime Transport Services ▾

Service

Please Select ▾

My Company

Please Select ▾

Company PRO

Please Select ▾

Application Status

Please Select ▾

Keyword (Reference Number)

Use Date Range

Search **Reset Filters**